

TREND OF MONTHLY COMPLAINTS DISPOSAL

BY: DEPOSITORY PARTICIPANT –

O.J. FINANCIAL SERVICES LTD.

S.No.	Month	Carried forward from previous month	Received during the month	Resolved*	Pending**
1	2	3	4	5	6
1	APRIL 2021	0	0	0	0
2	MAY 2021	0	0	0	0
3	JUNE 2021	0	0	0	0
4	JULY 2021	0	0	0	0
5	AUG 2021	0	0	0	0
6	SEP 2021	0	0	0	0
7	OCT 2021	0	0	0	0
8	NOV 2021	0	0	0	0
9	DEC 2021	0	0	0	0
10	JAN 2022				
11	FEB 2022				
12	MAR 2022				
	Grand Total	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.