

# TREND OF MONTHLY COMPLAINTS DISPOSAL

## BY: DEPOSITORY PARTICIPANT - DRISHTI SHARES & INVESTMENTS PVT LTD

S.No.	Month	Carried forward from previous month	Received during the month	Resolved*	Pending**
1	2	3	4	5	6
1	APRIL 2021	NIL	NIL	NIL	NIL
2	MAY 2021	NIL	NIL	NIL	NIL
3	JUNE 2021	NIL	NIL	NIL	NIL
4	JULY 2021	NIL	NIL	NIL	NIL
5	AUG 2021	NIL	NIL	NIL	NIL
6	SEP 2021	NIL	NIL	NIL	NIL
7	OCT 2021	NIL	NIL	NIL	NIL
8	NOV 2021	NIL	NIL	NIL	NIL
9	DEC 2021	NIL	NIL	NIL	NIL
10	JAN 2022	NIL	NIL	NIL	NIL
11	FEB 2022	NIL	NIL	NIL	NIL
12	MAR 2022				
	<b>Grand Total</b>	NIL	NIL	NIL	NIL

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

**^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.**