

## TREND OF MONTHLY COMPLAINTS DISPOSAL

### BY: STOCK BROKER DRISHTI SHARES & INVESTMENTS PVT LTD

| S.No. | Month       | Carried forward from previous month | Received during the month | Resolved* | Pending** |
|-------|-------------|-------------------------------------|---------------------------|-----------|-----------|
| 1     | 2           | 3                                   | 4                         | 5         | 6         |
| 1     | APRIL 2021  | NIL                                 | NIL                       | NIL       | NIL       |
| 2     | MAY 2021    | NIL                                 | NIL                       | NIL       | NIL       |
| 3     | JUNE 2021   | NIL                                 | NIL                       | NIL       | NIL       |
| 4     | JULY 2021   | NIL                                 | NIL                       | NIL       | NIL       |
| 5     | AUG 2021    | NIL                                 | NIL                       | NIL       | NIL       |
| 6     | SEP 2021    | NIL                                 | NIL                       | NIL       | NIL       |
| 7     | OCT 2021    | NIL                                 | NIL                       | NIL       | NIL       |
| 8     | NOV 2021    | NIL                                 | NIL                       | NIL       | NIL       |
| 9     | DEC 2021    | NIL                                 | NIL                       | NIL       | NIL       |
| 10    | JAN 2022    | NIL                                 | NIL                       | NIL       | NIL       |
| 11    | FEB 2022    | NIL                                 | NIL                       | NIL       | NIL       |
| 12    | MAR 2022    | NIL                                 | NIL                       | NIL       | NIL       |
| 13    | APR 2022    | NIL                                 | NIL                       | NIL       | NIL       |
| 14    | MAY 2022    | NIL                                 | NIL                       | NIL       | NIL       |
| 15    | JUNE 2022   | NIL                                 | NIL                       | NIL       | NIL       |
| 16    | JULY 2022   | NIL                                 | NIL                       | NIL       | NIL       |
| 17    | Aug 2022    | Nil                                 | Nil                       | Nil       | Nil       |
| 18    | Sep 2022    | Nil                                 | Nil                       | Nil       | Nil       |
|       | Grand Total |                                     |                           |           |           |

**\*Should include complaints of previous months resolved in the current month, if any.**

**\*\*Should include total complaints pending as on the last day of the month, if any.**

**^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.**